

MIBS - Remote Wireless/Wired Network Monitoring

Have Atlantic Watch Your Whole Network

You know you can call Atlantic when there's a problem with your network. Now, Atlantic can call you! Atlantic provides remote monitoring for connectivity, AP loading, wireless issues, client association problems, up/down events and network utilization.

We will be the first to notice other infrastructure problems, too.

Your wireless network depends on infrastructure services—DHCP, RADIUS, DNS and LAN connectivity. Through wireless monitoring, Atlantic will be the first to detect infrastructure issues, too.

Features:

- Remote monitoring, alerting
- Notifications
- Atlantic-initiated support
- Regular remote configuration assessment
- Semi-annual onsite visit with firmware updates, as appropriate

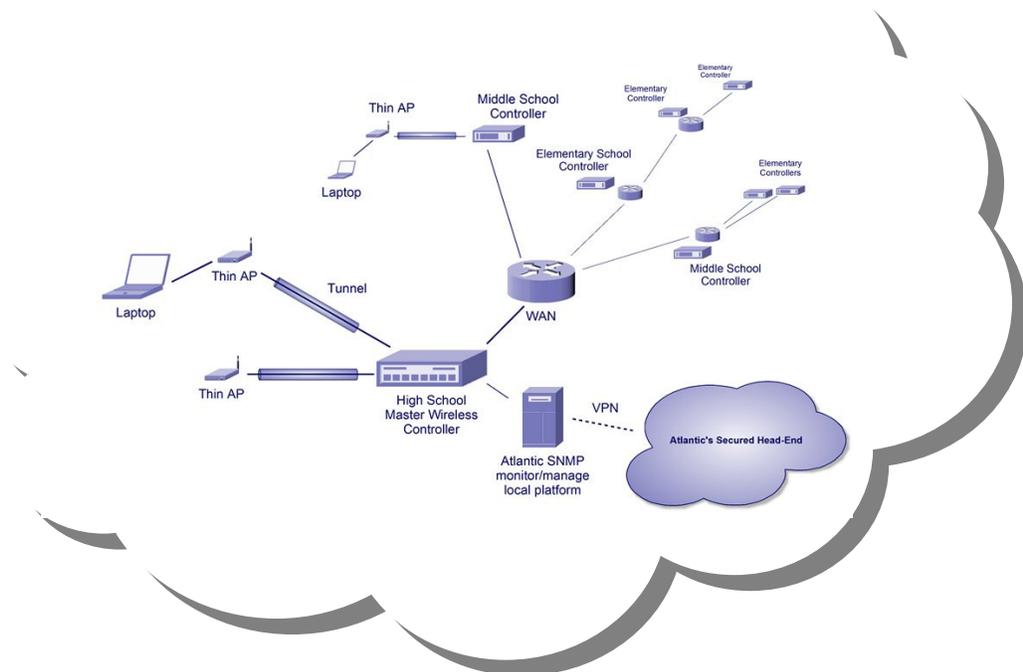
Break fix and management, too

Management and onsite support is available too, including AP spares, periodic on-site operating system upgrades and bank of support and consulting hours.

Monitoring includes an on-site SNMP appliance with a locally-initiated VPN tunnel back to Atlantic's monitoring head-end. This will provide Atlantic with gated access to controllers and switches when a problem occurs. The same appliance can provide Atlantic remote access for management, AirWave and ClearPass for higher levels of service.

	Monitoring	Management	CP Mgmt
Monitor throughput	✓	✓	✓
Monitor AP loading	✓	✓	✓
Watch for coverage problems	✓	✓	✓
Watch for equipment issues	✓	✓	✓
Provide alerts	✓	✓	✓
Keep equipment inventory	✓	✓	✓
Provide technical support	--	✓	✓
Manage Controllers	--	✓	✓
Manage AirWave	--	✓	✓
Manage ClearPass	--	--	✓

Management contracts provide a pool of support hours; Atlantic will make the first diagnosis and interact HPE's TAC on your behalf. Typical turnaround time is 4 hours or less. All levels of monitoring include semi-annual operating system updates.*



*TAC and updates require customer has a current HP support contract, provided separately.

Managed HP Aruba wireless and switch infrastructure